Student Support RMIT Creds

Finding available Creds issue

Y → Help from Online site - (Click the link below)
- **Short Course Site**
- **Creds Site**
- **Creds Support**

N ↓

Enrolling in Creds issue

Y → Help from ITS - (Click the link below)
- **Raise an incident (ITS)**
- Select General IT enquiry
Give your Course Coordinator the details!

N ↓

Creds content issue / Equitable Learning Plan support

Y → Help from Canvas LMS
- Canvas > (?) Help
- Select "Ask your Instructor a question"
- Select the name of the Cred in the drop down menu.

N ↓

Creds technical issue

Y → Help from Student Cred FAQ
- Claiming a badge: https://bit.ly/3rJpvav
- **Special Consideration**
- Additional Attempts

N ↓

Creds for course assessment issue

Y → Help from Course Coordinator
- Give the course coordinator the details!

N ↓

Other Creds issue?

N → Happy camper!

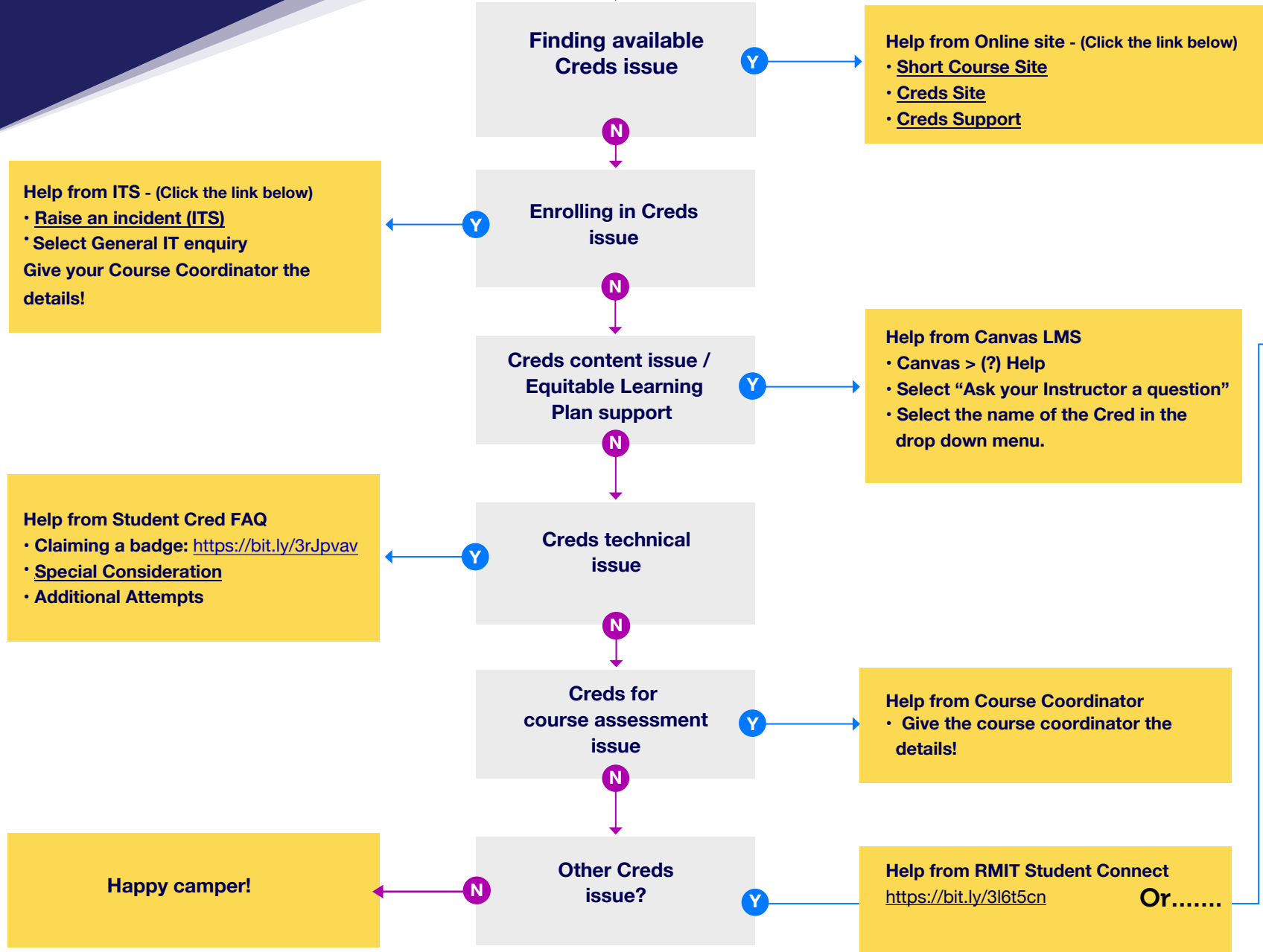**Y →** Help from RMIT Student Connect
https://bit.ly/3l6t5cn   **Or.......**

Got an IT issue? Contact RMIT ITS

Call:
☎ 9925 8888

Chat:
bit.ly/itssupportchat

Submit an enquiry:
bit.ly/submitenquiry

Other resourses:

RMIT Student Connect
🌐 https://bit.ly/3l6t5cn

Sharing your Badge
🌐 https://bit.ly/3cmJJQR

Claiming my badge
🌐 https://bit.ly/3rJpvav

Create your inCREDible
🌐 https://bit.ly/3ciK33a